

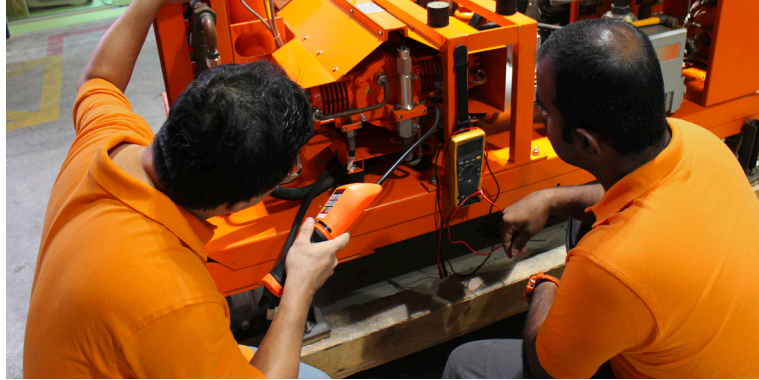


# DILO Asia-Pacific Pte. Ltd.



Comprehensive Aftersales Services.

Made ■  
in ■  
Germany ■



### Extended aftersales services

## Focus on closeness to customers

We want to be there where our customers are, closeness to customers ranks first at DILO. In 2013 our service center DILO Asia-Pacific Pte. Ltd. was founded with the target to further improve our global services, especially for our customers in the Asia-Pacific region.

Our highly skilled staff takes care of all technical issues now, no matter whether calibration of measuring devices, supply of spare parts, troubleshooting on site for all DILO devices, or in-house repair in our Singapore Workshop is required.

Established as Level 2 service center, DILO Asia-Pacific Pte. Ltd. assists and supports DILO's local agents in Southeast Asia.

#### Customer benefits at a glance:

- Fast service on site
- Short transportation and transit times
- Quick availability of spare parts
- Reduced maintenance costs through local service staff

## Maintenance and repair of service carts

The service team from DILO Asia-Pacific takes care of all service and maintenance issues related to SF<sub>6</sub> service carts and SF<sub>6</sub> accessories, such as mobile vacuum pumps or suction pump units.

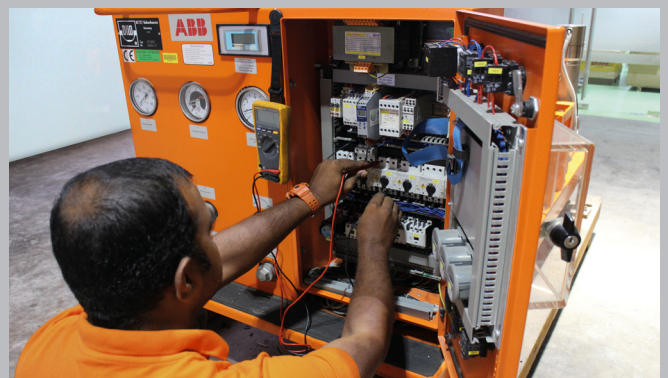
#### Services at a glance:

- On-site troubleshooting and repair works
- Preventive maintenance, possibility to conclude a maintenance contract
- Service on compressors, vacuum compressors and vacuum pumps
- Stockage of fast moving wear and spare parts such as filter cartridges or maintenance kits

Maintenance or repair work on SF<sub>6</sub> service units may be carried out either at customer's site or in the Singapore service center.

After completion of repair or overhaul, the devices are subject to comprehensive performance and functional tests.

Our highly skilled staff takes care of repair, calibration and maintenance work.







## Repair and calibration of measuring devices

DILO measuring instruments are of high quality and excel by a high operating life. To enable consistent measuring results throughout the entire service life we recommend having measuring instruments calibrated every two years. Only perfectly working measuring devices ensure that:

- The measuring results reflect the actual SF<sub>6</sub> gas quality in the circuit breaker, thus facilitating safe operation of the breaker.
- Decision making for SF<sub>6</sub> re-use acc. to IEC guideline 60480 is backed by reliable results.
- Operating personnel does not undergo any harm in breaker service due to inaccurate indication of results.

Only highly qualified staff, specialized in measuring operations, take care of repair and calibration services; thus data integrity and reliability of the measuring results is guaranteed.

DILO Asia Pacific Pte. Ltd. is equipped with state-of-the-art measuring equipment. For verification and calibration only certified test gases in conjunction with calibrated devices, traceable back to national and international standards, are used. This way, our customers can rely on utmost accuracy of measuring results. All measuring results are documented in a calibration certificate.

The Singapore service center takes care of repair and calibration of the following measuring instruments:

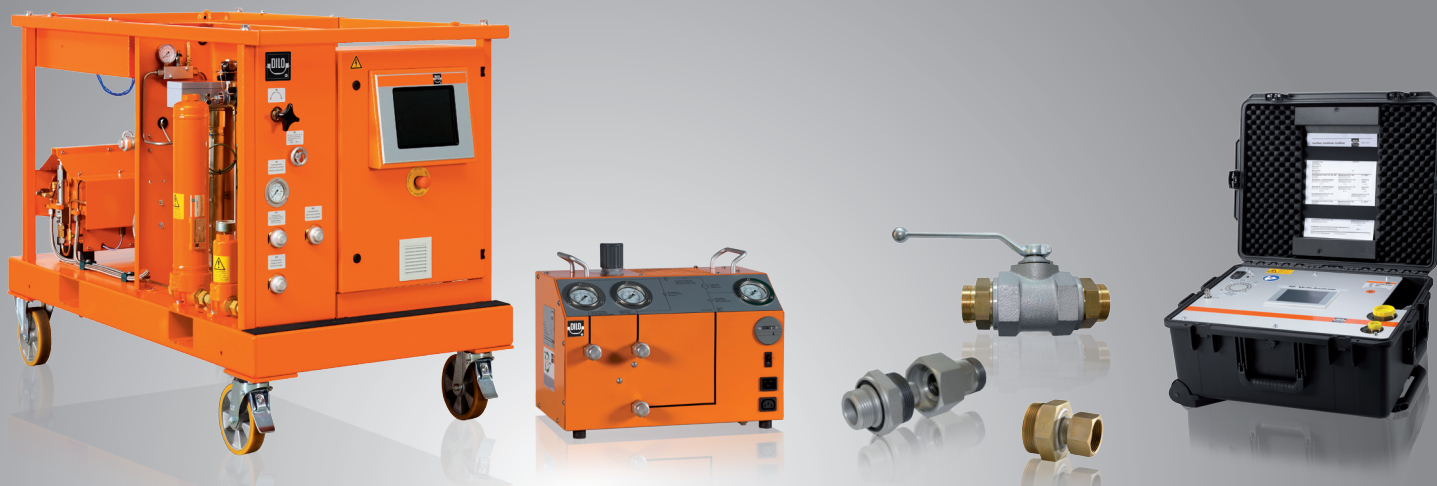
Type	Article number
SF <sub>6</sub> Multi-Analyser	3-038R-R...
SF <sub>6</sub> Volume percentage measuring device	3-027-R002/R003/R004
Electronic moisture measuring device	3-031-R002
Dew point instrument	3-035-R001/R002
SF <sub>6</sub> Analyser 973	3-035-R020/R025
Electronic moisture measuring device with dew point indication	3-037-R001/R002/R050
Portable SO <sub>2</sub> measuring device	3-032-R101/R102/R103
SF <sub>6</sub> Breaker Analyser	3-036-R050
SF <sub>6</sub> Multimeter	3-038-R020/R021/R022

In addition, spare parts and exchange modules for measuring devices are stocked to cover customer's service needs in the shortest possible time.

### Countries served:

Australia, Bangladesh, Bhutan, Brunei, Cambodia, Hong Kong, India, Indonesia, Japan, Korea, Laos, Macao, Malaysia, Myanmar, Nepal, New Guinea, New Zealand, Philippines, Singapore, Sri Lanka, Taiwan, Thailand and Vietnam.

Do you have a technical issue to be solved at short notice? If yes, just get in touch with DILO Asia-Pacific Pte. Ltd. Of course you may also enter your service request online. Just scan the attached QR code. Our service team will be happy to be at your service and get back to you immediately.



**DILO**  
Asia-Pacific Pte. Ltd.

50, Ubi Ave 3, #04-22, Frontier  
Singapore 408866

Phone: +65 67491321  
Fax: +65 62429521  
E-Mail: [service@dilo-asia.com](mailto:service@dilo-asia.com)

**DILO**  
Armaturen und Anlagen GmbH

Frundsbergstrasse 36  
D-87727 Babenhausen

Phone: +49 (0) 83 33 - 302-0  
Fax: +49 (0) 83 33 - 302-52  
E-Mail: [info@dilo-gmbh.com](mailto:info@dilo-gmbh.com)

